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3/12/03  
PATENT

THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg  
Serial No. : 09/161,816  
Filed : September 28, 1998  
For : SYSTEM AND METHOD FOR PROVIDING AN  
AUTOMATIC TELEPHONE CALL BACK FROM  
INFORMATION PROVIDED AT A DATA TERMINAL  
Attorney's Docket : DAVOX-142XX  
Examiner : H. Agdeppa  
Group Art Unit : 2742

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on 2/10/03.

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AMENDMENT

Commissioner for Patents  
Washington, D.C. 20231

**RECEIVED**  
FEB 26 2003  
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Sir:

In response to the Office Action dated October 9, 2002,  
please amend the above-identified Patent Application as follows:

In the Claims:

Replace claims 1, 13, and 22 as follows:

*E*  
*DX*  
1. A system for providing an automatic telephone call back from a request transmitted over a data path from a data terminal located at a first location, said request including call back data